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## Quality Policy of Incab America

**Incab's Mission Statement:** Create state-of-the-art communication lines with our own efforts, ensuring the future for us and for next generations!

### Strategic direction:

1. Increasing the satisfaction of all interested parties by manufacturing products that comply with all applicable requirements on the US and global markets.
2. Continuous improvement of the quality management system through analysis and assessment of risks and opportunities of the company.

### Principles of Quality Policy:

#### *1. Customer focus*

The most complete understanding of all customer requirements from around the world and exceeding their expectations.

#### *2. Process approach*

Any activity carried out within a company is managed as a process that has its own input, output, and owner. This kind of management allows achieving the highest results. Automation of all major processes by implementing SAP system.

#### *3. Leadership and commitment*

Top management is responsible for the effectiveness of the quality management system, ensuring the integration of its requirements into the business processes of the company and understanding of its importance.

#### *4. Employee involvement*

Every employee understands the importance of their role in ensuring product quality and meeting customer requirements.

#### *5. Relationship management*

Development of joint work with suppliers to improve the quality of the company's products as well as development of joint actions for improvement. Conducting audits of suppliers.

#### *6. Continuous improvement*

Continuous improvement of production technologies, business processes, and the final product that meets the requirements of consumers.

#### *7. Fact-based decision making*

Effective decisions are based on the analysis of factual data and up-to-date information.

**The Management of Incab America LLC assumes responsibility for the effectiveness and continuous improvement of the quality management system, allocate the necessary resources for its improvement and encourage the company personnel to comply with the principles of this Quality Policy.**

President of Incab America LLC, Mike Riddle

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